

## EXHIBIT G

### FY 2010/11 Adopted Citywide Workplan

#### City of Miami Beach Strategic Planning Priorities

##### VISION

Cleaner and Safer; Beautiful and Vibrant; a Unique Urban and Historic Environment, a Mature, Stable residential Community with Well Improved Infrastructure; a Cultural, Entertainment and Tourism Capital and an International Center for Innovation and Business; while Maximizing Value to our Community for the Tax Dollars Paid



Vision Linkage	Key Intended Outcome	FY 2010/11 Adopted Citywide Initiatives
Cleaner / Safer	Increase visibility of Police	<ul style="list-style-type: none"> <li>• Maximize community contacts through multiple internal and external Police initiatives (i.e. Citizens Police Academy, Patrol activities, HOA meetings, etc.) to ensure optimal accountability, transparency and communication</li> <li>• Look into converting some of overtime dollars into additional police officers</li> </ul>
	Maintain crime rates at or below national trends	<ul style="list-style-type: none"> <li>• Continue to develop system to provide timely information on types of crime by geographic segments of the community to allow more timely tactical deployment in response to “hot spots”</li> <li>• Work with IT Department to complete implementation of CAD/RMS technology solution for Records Management</li> <li>• Enhance lighting in business/commercial areas</li> <li>• Continue Neighborhood walk program to identify areas that may require lighting enhancements</li> <li>• Continue education outreach with nightclubs, bars, etc. on crime prevention strategies to reduce crimes against their patrons.</li> </ul>
	Improve cleanliness of Miami Beach rights of way especially in business areas	<ul style="list-style-type: none"> <li>• Continue services to enhance cleanliness implemented in prior years related to the City Center RDA, South Pointe project area, Mid Beach and North Beach commercial districts, beaches, and alleyways</li> <li>• Continue to use contractors to supplement City staff to meet peak sanitation service requirements during major events</li> <li>• Continue public area cleanliness assessments and identification of action plans to address deficiencies</li> <li>• Continue to provide support in developing and implementing code enforcement-related action plans to address areas identified for improvement through cleanliness assessments</li> <li>• Continue to determine illegal dumping hotspots and focus enforcement patrols in the hotspot areas and coordinate with Police and Sanitation Dept.</li> <li>• Continue to coordinate with volunteer organizations for canal clean ups - Baynanza, Teen Job Corp, and Environmental Coalition of Miami Beach (ECOMB) enhancing outreach and volunteer recruitment to the local business community</li> <li>• Continue to monitor cleanliness assessment results and develop targeted action plans for improvement of cleanliness in parks; monitor contractors to ensure meeting required cleanliness activities</li> <li>• Continue “My Space” Program</li> <li>• Continue to review cleanliness assessment results to develop targeted action plans for improving cleanliness of parking garages and lots</li> <li>• Continue providing businesses outreach / information on the sidewalk sweeping/ maintenance regulations</li> <li>• Continue to coordinate with internal departments in efforts to continue dissemination of information (flyers, door hangers) regarding 1st Weekend of the Month/Neighborhood Pride program. Also, enhance coordination with Home Owner’s Associations (HOAs), volunteer organizations such as Hands on Miami Beach Day, etc.</li> </ul>
	Improve cleanliness of city beaches	<ul style="list-style-type: none"> <li>• Establish Quality of Life detail for weekends and spring break to address litter on the beach</li> </ul>

Vision Linkage	Key Intended Outcome:	FY 2010/11 Adopted Citywide Initiatives
		Beautiful and Vibrant, Mature Stable Residential Community, Urban and Historic Environment
	Ensure compliance with code within reasonable time frame	<ul style="list-style-type: none"> <li>• Continue to enhance methods/systems available for tracking response times and follow-up</li> <li>• Improve staff accountability, supervisor oversight of staff performance and case management</li> <li>• Continue to identify areas where process can be improved/streamlined</li> <li>• Explore implementing a special response team to address special events, natural disasters, etc</li> <li>• Revise policies and procedures manual</li> <li>• Review and revise fine schedules in Chapter 30</li> </ul>
	Ensure safety and appearance of building structures and sites	
	Stabilize residential condominiums	<ul style="list-style-type: none"> <li>• Ensure solicitation of stimulus or federal dollars to stabilize housing</li> <li>• Pursue legislative changes to the condominium laws</li> <li>• Explore changes to the 40-year recertification ordinance with Miami-Dade County</li> </ul>
	Maintain Miami Beach public areas & rights of way citywide	<ul style="list-style-type: none"> <li>• Maintain a Capital Investment Upkeep Account with a recurring source of funding to address routine recurring expenses based on a pre-defined plan needed to sustain non-facility capital improvement projects, including landscaping, up-lighting, pavers, etc.</li> <li>• Continue to implement citywide the reforestation plan by amending the current tree protection ordinance to fund/maintain City program</li> <li>• Maintain new Landscape projects for Capital Improvement Projects coming on line in FY 10//11: City Center Streetscape, Collins Park, 2300-4000 Indian Creek Bump Outs, 42nd Street, South Pointe Streetscape phases II and III, Lincoln Park and Indian Creek 6200-6900 medians and right a way.</li> <li>• Focus on South Pointe landscape maintenance, especially medians</li> <li>• Continue monitoring of parking lots by Parks Greenspace Management</li> </ul>
	Protect historic building stock	<ul style="list-style-type: none"> <li>• Continue historic preservation initiatives currently underway, including designation of local historic districts (Morris Lapidus/Mid 20th Century District; West Avenue/Bay Road District, North Shore National Register District), sites and structures (Rod &amp; Reel Club, North Beach Bandshell, UNIDAD Coral Rock House, City Monuments and Fountains)</li> <li>• Continue to ensure Public Works Department develops an ongoing maintenance plan for the City's historic monuments.</li> <li>• Promote Miami-Dade County's historic property tax abatement</li> </ul>
	Maintain strong development management policies	<ul style="list-style-type: none"> <li>• Continue previous development management initiatives – (e.g. expanded Planning Board review of threshold projects in residential districts)</li> <li>• Continue to develop routine reporting mechanism to Commission through reports on the agenda or LTC on the status of various initiatives (consultant study, issues identified at growth management workshop, various ordinances, etc.) in order to keep topic of growth management current</li> <li>• Streamline the number of variances required to be processed by the Planning Department by amendments to the Land Development Code addressing topics of frequent routine variance applications.</li> </ul>
	Increase satisfaction with family recreational activities	<ul style="list-style-type: none"> <li>• Continue programming for teens, adults and seniors</li> <li>• Continue senior transportation program funded by balance of Transportation Fund.</li> <li>• Enhance the Teen Club Program at North Shore Park Youth Center and at 21st Street Recreation Center</li> <li>• Develop plan for teen club athletics using Scott Rakow</li> <li>• Develop Tennis Program for Tennis Courts Planned for Par 3</li> <li>• Continue arts and culture programming in the Parks, including family friendly cultural arts and events</li> <li>• Continue to provide and promote availability cultural activities and events, including family-friendly programming</li> </ul>
	Improve the lives of elderly residents	<ul style="list-style-type: none"> <li>• Continue outreach to elderly residents</li> <li>• Continue promotion of SHARE Food Program and implement free distribution of Basic Packages to qualifying elder residents</li> <li>• Utilize Homeless Prevention and Rapid Re-housing funds to provide rent assistance to qualifying residents</li> <li>• Increase focus on coordination of and referrals to existing programs, including basic necessities, employment programs, transportation, and recreation programs</li> </ul>
	Enhance learning opportunities for youth	<ul style="list-style-type: none"> <li>• Continue educational opportunities for school aged youth through the Education Compact</li> <li>• Ensure IB required training is complete for 100% of teachers in CMB schools</li> <li>• Continue youth access to City supported programs through enhanced communication efforts, etc...</li> <li>• Enhance youth services and programming through grant funds</li> <li>• Continue to provide the Youth Empowerment Network at Fienberg Fisher k-8 Center and Biscayne Elementary</li> <li>• Expand Success University at Miami Beach Senior High School</li> <li>• Pursue additional Federal Justice appropriation for After School program and Arts for learning</li> </ul>

**Vision Linkage**

**Key Intended Outcome**

**FY 2010/11 Adopted Citywide Initiatives**

Beautiful and Vibrant, Mature Stable Residential Community, Urban and Historic Environment (Continued)	Reduce the number of homeless	<ul style="list-style-type: none"> <li>• Continue education and outreach to inform the public of available resources and services provided by the City to address homelessness; ensure follow-up information is provided to businesses and residents that have homeless-related complaints.</li> <li>• Continue to coordinate with internal and external partners to increase engagement and placement of homeless persons and enable enforcement of Quality of Life issues (i.e. habitual offenders, trespassing, etc.)</li> <li>• Continue with independent, proactive outreach, including flexible hours and days to address the chronic homeless</li> <li>• Continue collaborative task force with Police and Sanitation to address homeless encampments</li> <li>• Continue with Project Home Shore campaign targeting members of the faith community with information and resources to empower them as outreach resources to the homeless, and secure non-governmental resources for homeless services.</li> <li>• Continue to pursue methods to address mental health issues among the homeless and the chronically homeless, including coordinated outreach with Citrus Health targeting chronic homeless with mental health issues to enable more contacts using only one staff member, and accessing Trust-funded treatment programs and beds</li> <li>• Continue to pursue additional resources to provide specialized services for the chronic mentally ill homeless</li> </ul>
	Increase access to workforce or affordable housing	<ul style="list-style-type: none"> <li>• Continue to maximize retention of existing affordable housing stock, especially among the elderly</li> <li>• Pursue grants that promote access to and retention of affordable housing, including for elderly</li> <li>• Pursue Federal HUD appropriations for the City Center housing initiative</li> <li>• Explore transit opportunities with Miami-Dade Transit to connect affordable housing opportunities with workplace destinations</li> <li>• Develop marketing plan</li> <li>• Advertise/Provide media information regarding major accomplishments related to affordable housing and opportunities funded by the City</li> <li>• Continue prioritizing funding for housing counseling for first-time homebuyers participating in the scattered sites homebuyer's assistance program with American Dream &amp; CDBG funding.</li> </ul>
	Promote and celebrate our City's diversity	<ul style="list-style-type: none"> <li>• Continue to promote events that celebrate our City's diversity, including Hispanic Heritage, Jewish History month, Black History month, Gay Pride, Disabled Community Awareness Day, etc</li> </ul>

Vision Linkage		Key Intended Outcome:	FY 2010/11 Adopted Citywide Initiatives
Cultural, Entertainment and Tourism Capital International Center for Innovation and Business	Maximize Miami Beach as a Destination Brand	<ul style="list-style-type: none"> <li>• Continue out-of-market marketing plan to promote Miami Beach destination brand</li> <li>• Continue to target key events for slow periods and lesser used areas</li> <li>• Continue to maximize potential use of Performing Arts Theaters in the City of Miami Beach</li> </ul>	
	Improve Convention Center facility	<ul style="list-style-type: none"> <li>• Develop a strategic plan for the Convention Center (master plan)</li> <li>• Continue to maximize utilization and upkeep of Miami Beach Convention Center</li> </ul>	
	Diversify business base in Miami Beach	<ul style="list-style-type: none"> <li>• Continue to provide information on market opportunities to interested businesses</li> <li>• Work with State of Florida DCA on implementation of the Energy Economic Zone Pilot Program</li> <li>• Identify potential Incentives that may facilitate industry diversification</li> <li>• Work with workforce agencies to identify prospective entrepreneurs and small business owners</li> <li>• Maintain, grow and disseminate a database of specified and targeted economic &amp; market information</li> <li>• Identify and assist new economic and entrepreneurial opportunities in Miami Beach</li> <li>• Identify barriers to growth for the City's businesses that are in non-economic base industries</li> <li>• Continue offering the Miami Beach CARES Business Academy for existing and potential businesses to assist them in understanding the City's processes</li> </ul>	

Vision Linkage		Key Intended Outcome:	FY 2010/11 Adopted Citywide Initiatives
Well Improved Infrastructure	Enhance mobility throughout the City	<ul style="list-style-type: none"> <li>• Implement comprehensive bike paths/recreation corridors/ and walkway plan for Miami Beach</li> <li>• Continue to implement selective enforcement during shift overlaps and use of Motor Squad high accident locations within the city in order to reduce accidents and increase traffic flow.</li> <li>• Continue coordinated approach between Building Department, Parking and Police to enhance traffic management during/ around major construction projects, as well as Parking and Police collaboration through CLEAR Task force (Clearing of Lanes, Easements, Alleyways, &amp; ROW) to improve traffic congestion caused by illegal loading and/or double parking in major thoroughfares throughout the City</li> <li>• Continue Parking and Police collaboration through CLEAR Task Force (Clearing of Lanes, Easements, Alleyways, &amp; ROW), an internal systematic approach to improving traffic congestion caused by illegal loading and/or double parking in major thoroughfares throughout the City.</li> <li>• Maintain coordinated approach between Public Works, CIP and Police to enhance traffic management during/around major construction projects.</li> <li>• Pursue project authorization in the new federal Surface Transportation Authorization bill</li> <li>• Work with housing authority on 17<sup>th</sup> site</li> </ul>	

Well Improved Infrastructure (Continued)	Improve Parking Availability	<ul style="list-style-type: none"> <li>• Continue to develop and implement marketing plan for parking and traffic, including identification of areas of underutilized capacity through measurement of garage capacity and in support of implementation of Citywide wayfinding signage plan</li> <li>• Continue to work with the Office of Communications to further develop marketing plan.</li> <li>• Continue to pursue implementation of Walker Parking Study recommendations for development sites in the North Beach, Cultural Campus areas, South Pointe Park, and other opportunities</li> <li>• Continue to pursue joint venture opportunities in North Beach</li> <li>• Continue to survey parcels available for sale with Asset Management</li> <li>• Continue to pursue joint venture opportunities: <ul style="list-style-type: none"> <li>▪ North Beach Town Center Plan</li> <li>▪ North Parking Facility</li> <li>▪ Gansevoort Joint venture opportunity</li> <li>▪ Collins Park parking garage development agreement/land swap</li> </ul> </li> <li>• Continue to evaluate opportunities to acquire land where possible for additional parking</li> <li>• Continue to work to enhance coordination with public and private development projects</li> <li>• Add 53 parking spaces during FY08/09 and 88 spaces in FY09/10 as a result of projects in 69<sup>th</sup> Street and Harding Avenue, 41<sup>st</sup> Street and Royal Palm Avenue, and Ocean Dr. and 1<sup>st</sup> Street.</li> </ul>
	Ensure value and timely delivery of quality capital projects	<ul style="list-style-type: none"> <li>• Continue to streamline capital program management</li> <li>• Continue implementation of FY05 initiatives to expedite: review of construction, documents, legal issues, invoice processing, and field inspections</li> <li>• Continue to work with departments (Public Works, Planning, Parks, etc.) to ensure expedited and timely reviews and return of comments</li> <li>• Continue to implement Best-Value Procurement for planning, design, and construction phase, where contractors and consultants are selected for traditional, design-build, and construction-manager-at-risk projects utilizing Best Value criteria, that is based on past performance, project management personnel experience, etc.</li> <li>• Continue tracking invoices from receipt date to payment date</li> <li>• Continue expanded public outreach and information regarding capital projects status, etc.</li> <li>• Continue to maintain a capital reserve fund to address unforeseen needs in approved capital projects</li> <li>• Pursue annual funding contribution as a continuous re-investment in City infrastructure through Pay-as-you-go, quality of life funds, grants, or other funding sources</li> <li>• Add New Records Supervisor position</li> </ul>
	Ensure well-maintained facilities	<ul style="list-style-type: none"> <li>• Continue to maintain a capital replacement renewal and reserve with a dedicated source of funding for general fund facilities and to identify and implement required renewal and replacement projects as scheduled</li> <li>• Evaluate available funding from Renewal and Replacement fund balance</li> <li>• Complete 40-year recertification for City facilities</li> </ul>
	Maintain City's infrastructure	<ul style="list-style-type: none"> <li>• Continue to allocate resources for sidewalk, pavement, and roadway improvements in areas not scheduled or not scheduled in the short term to be addressed by CIP</li> <li>• Energy conservation retrofit to City Center lights</li> <li>• Continue to expedite CIP projects and process for roads, sidewalks and curbing citywide</li> <li>• Pursue Federal Infrastructure appropriations</li> <li>• Track results of coupons sampling and repairs using GIS (including a policy to take coupon sample in conjunction with regular repairs)</li> <li>• Ensure that all underground utility pre and post – construction documentation, such as material samples, pictures, videos, special reports, and/or studies are filed in GIS system</li> <li>• Evaluate an application similar to Boston iPhone App to take picture of an infrastructure problem and send to work order system</li> <li>• Developing and promotion of Miami Beach in the next 20 years as the “most mobility friendly” city, “most aging population friendly: city, etc.</li> </ul>
	Improve Storm drainage citywide	<ul style="list-style-type: none"> <li>• Update Stormwater Master Plan</li> </ul>
	Preserve our beaches	<ul style="list-style-type: none"> <li>• Continue federal lobbying to secure funding and sources of sand</li> <li>• Pursue federal beach renourishment funding</li> <li>• Monitor Beachfront Concessionaires permitted through a field monitoring schedule</li> </ul>

Vision Linkage		Key Intended Outcome	FY 2010/11 Adopted Citywide Initiatives
Maximizing Value for Taxpayer Dollar	Maximize efficient delivery of services	<ul style="list-style-type: none"> <li>• Continue to maximize Byron Carlyle, Colony, and other potential venues in the City including privatization where appropriate</li> <li>• Expand call center to cover citywide inquiries</li> <li>• Continue to expand City services on-line through E-government technologies</li> <li>• Procurement: Continue to pursue a full compliance status with the Living Wage and Equal Benefits Ordinance.</li> <li>• Procurement: Continue to pursue a 100% certified purchasing eligible staff</li> <li>• Procurement: Create tracking feedback evaluation for all projects from Project Manager (and Project Owner if different from Project Manager) - annual evaluation or evaluation at end of project if less than one year</li> <li>• Develop and implement an Evaluation Committee member questionnaire process</li> <li>• Develop process for contractor performance tracking</li> <li>• Continue to implement process to ensure vehicles &amp; equipment are brought to fleet timely, to ensure PM schedules are met. Review and enhance existing process.</li> <li>• Implement WiFi enabled parking options</li> <li>• Continue to evaluate cost of in-house versus outside printing</li> </ul>	
	Control costs of payroll including salary and fringes/ Minimize Taxes/ Ensure expenditure trends are sustainable over the long term	<ul style="list-style-type: none"> <li>• Continue to explore implementation of consultant recommendations for the City's classification and compensation system</li> <li>• Continue to pursue pension reform across all employee groups in the city</li> <li>• Provide more comprehensive explanation of medical/dental benefits &amp; coverage available, and maintain premium increases at a minimum.</li> <li>• Enhance City's Wellness Programs to provide relevant health to employees.</li> <li>• Develop accident review committee citywide similar to Police (include Risk and Police)</li> <li>• Develop accident prevention training program</li> <li>• Continue implementation of Accident Awareness and Prevention program with HR, Risk and Police by initiating a process to monitor and verify licensing of driver &amp; operators.</li> <li>• Develop General fund financial trends through FY09</li> <li>• Prepare annual update regarding expenditure versus revenue-5 year projection</li> <li>• Develop annual City Center financial plan</li> <li>• Develop annual South Pointe financial plan</li> <li>• Implement recommendations of financial audit</li> <li>• Improve City Bill process</li> </ul>	

Maximizing Value for Taxpayer Dollar (Continued)

Increase community satisfaction with City government

- Continue FY2006/07 initiative to track reasons for building and fire rejections through implementation of electronic plan review
- Provide Technical Training program for Plans Examiners and Inspection staff in their discipline
- Improve the dispute resolution process
- Replace permitting system
- Implement vehicle tracking system
- Produce manual of policies and procedures for Building Department
- Customer service training
- Eliminate the number of past due elevator inspections
- Evaluate Community Rating System ratings
- Review and revise all forms
- TCO/PCO guidelines/streamline process
- Distribute elevator billing over time
- Information brochures for customers
- Signage throughout the department
- Continue to fund field inspector to ensure compliance with Development Review Board conditions and to identify and resolve problems at the beginning of projects, instead of at the end of the projects
- Implement LaserFiche digitizing of records
- Increase public notice and access to information by enabling more internet access to documents, extending notice timeframes, and developing reporting mechanisms and outreach strategies.
- Attempt to resolve issues at pre-determination hearing
- Continue to develop process to track turnaround time for liens
- Continue to work with OBPI to develop a mechanism for surveying customer satisfaction at Customer Service/Business Tax window.
- Coordinate with Building to expand call center for outsourcing of calls related to utility billings, lien letters, Certificate of Use etc.
- On-line lottery applications
- Prepare quarterly financial statements
- Implementation of GASB 54 'Fund balance'
- Evaluate outsource billing based on an electronic feed - \$20K to \$30K per year
- Continue to promote emailed bills
- Pursue use of pay cards for employees without automated deposits
- Reduction of credit card transaction charges - savings of approx \$300-400K
- Continue to improve logistics management of events to minimize disruptions, traffic, debris and noise.
- Continue to ensure resident benefits from permitted special events
- Continue to implement online training to deliver safety, Human Resources, and other training to employees. This self-paced training can enhance Public Safety by improving and maintaining employee knowledge, enhancing customer service and safety, and allowing training without placing units out of service. Enhance training by providing additional backfill for overtime.
- Continue to analyze layout of lifeguard stands and locations to evaluate needs based on utilization rates, time of day, etc, as well as explore alternate schedules, etc
- Continue with night inspection program
- Continue administering Community Emergency Response Team (CERT) program which trains neighborhood teams to function as first responders to large scale disasters and to help each other and to augment emergency responders.
- Continue Service Shopper initiative, provide feedback/reports and training to departments with an average service shopper score of less than 4, develop action plans and train volunteers
- Coordinate annual training for contract employees in service, standards, city strategic plan, and their essential piece
- Conduct annual training of non-City volunteers for Service Shopper
- Conduct annual Leadership Staff Retreat
- Conduct Management Team Retreats
- Conduct annual OBPI retreat
- Facilitate departments to improve measurement methodologies for public appearance-ROW/Parks Landscaping and garages
- Provide staff with additional customer service training
- Prepare Environmental Scan update
- Coordinate cleanliness assessments, conduct quarterly meetings, create summary reports on results, train city employees and resident volunteers on doing assessments and assist with quarterly LTC
- Continue posting requirements and tracking employee compliance with training plan
- Conduct training needs and satisfaction survey
- Conduct annual facilitation training
- Conduct annual supervisory series
- Develop on-line training modules for appropriate required and optional training modules
- Facilitate employee academy twice a year
- Implement Company Store
- Implement E-based learning program

Vision Linkage		Key Intended Outcome:	FY 2010/11 Adopted Citywide Initiatives
Supporting Outcomes to Sustainability of Vision	Enhance the environmental sustainability of the community	<ul style="list-style-type: none"> <li>• Continue to pursue Green initiatives:               <ul style="list-style-type: none"> <li>▪ Fuel-efficient vehicles</li> <li>▪ Energy efficient consultant recommendations</li> <li>▪ Ramping up green initiatives” e.g. greening the taxi industry – will require working with the County</li> <li>▪ Work with CIP to do as an add/alternate for remaining ROW projects that incorporates more energy efficient street lighting</li> <li>▪ Pursue grant funding to fund energy efficient lighting</li> </ul> </li> </ul>	
	Enhance external and internal communications from and within the City	<ul style="list-style-type: none"> <li>• Continue implementation of WebQA as a replacement for Better Place software, and promote use of this program by residents and businesses</li> <li>• Continue to provide multi-session academies in English and Spanish to residents and businesses to enhance understanding of MB government</li> <li>• Continue to publish MB magazine quarterly to all Miami Beach addresses.</li> <li>• Coordinate Budget Outreach for FY10/11 Budget</li> <li>• Continue to produce Spanish-language news</li> <li>• Partner with the North Beach commercial real estate industry and other interests to create a commercial site directory</li> <li>• Expand communication efforts on CIP Program progress using various delivery methods</li> <li>• Continue communication and marketing to targeted residents/groups for upcoming events</li> </ul>	
	Expand e-government	<ul style="list-style-type: none"> <li>• Complete implementation of a new infrastructure management software application for Water, Sewer &amp; Stormwater; implement Geographic Information System (GIS) application</li> <li>• Enhance intuitiveness of website</li> <li>• Implement FY2009/10 online priorities as approved by the IT Steering Committee. Some of these priorities are as follows:               <ul style="list-style-type: none"> <li>▪ Calendar of Events</li> <li>▪ Online Surveys</li> <li>▪ Artist/Vendor and Street Performer and Non-Profit Vendor Lottery Application</li> <li>▪ Online Applications for Recreation</li> <li>▪ Emergency Information Center</li> <li>▪ Fast Track Permitting System</li> </ul> </li> <li>• Continue to work with IT to develop Parking website with the ability to perform business transactions online</li> </ul>	
	Improve process through information technology	<ul style="list-style-type: none"> <li>• Continue to pursue GIS deployment citywide</li> <li>• Information Technology: Continue to maximize IT/digital connectivity through the implementation of Citywide WiFi initiative.</li> <li>• Pursue on-line re-fill and sales</li> <li>• Continue to work with IT to create a data base that is able to link information within the Dept and export to EDEN to eliminate duplicate data entry by both the Parking &amp; Finance Dept</li> <li>• Review FY10/11 Information and Communication Technology business Case proposals</li> <li>• Summarize and track contract development</li> </ul>	

Vision Linkage		Key Intended Outcome:	FY 2010/11 Adopted Citywide Initiatives
Supporting Outcomes to Sustainability of Vision (Continued)	Improve the City's overall financial health and maintain overall bond rating	<ul style="list-style-type: none"> <li>• Continue to address funding shortfalls in the reserve for claims against the risk management fund</li> <li>• Continue to address liability for non-pension post-retirement benefits (health, dental, and life insurance for retirees)</li> <li>• Implement corporate sponsorship program.</li> <li>• Continue to establish advertising program goals and objectives to increase general market awareness of City of Miami Beach and promote specific departments</li> <li>• Monitor effect of sick sell-back program implemented in FY 2007/08</li> <li>• Pursue pilot implementation of weekend staffing schedule with additional staffing to reduce OT</li> <li>• Evaluate "no-cash acceptance policy" for outlying locations</li> <li>• Implement study of eligible Resort Tax/CDT expenses</li> <li>• Hold annual grants workshops</li> <li>• Review proposed capital budget/CIP for FY2011/2012 to ensure consistency with grants appropriated</li> <li>• Conduct citywide grants training workshop</li> <li>• Create Annual Audit Plan and present to Commission in Nov 2010</li> <li>• Work with State Attorney/Dade Chiefs to implement initiatives to reduce Court Overtime: e.g. revamp how and when a Police</li> <li>• Implement the 2010 State Legislative Agenda Economic Development: Evaluate business improvement districts</li> <li>• Implement process to continuously verify stormwater billings and review for missed ERUs</li> <li>• Pursue alternative revenue resources related to advertising or sponsorship opportunities (develop a product to market for profit, bus ads on local, advertising on empty storefronts, sponsorship on Cable TV, etc.)</li> <li>• Review collection of code fines</li> <li>• Explore Intellectual rights for City produced events and City sponsored events</li> <li>• Include electric car charging stations in parking garages</li> <li>• Explore Kiosk machines that also sell merchandise such as gift cards</li> <li>• Review valet rates</li> <li>• Review towing rates</li> <li>• Respond to cities desiring police services from Miami Beach</li> <li>• Explore Kiosk machines that also sell merchandise such as gift cards</li> </ul>	
	Promote transparency of City operations	<ul style="list-style-type: none"> <li>• Maximize use of website for transparency</li> </ul>	
	Strengthen Internal controls		